

文景假期服務品質表

Tour Evaluation Form

感謝您參加文景假期中國之行，希望您留下寶貴意見和建議(5分最優, 1分最差)，感謝你的支持和配合！
 如在中國境內有任何事情，歡迎隨時撥打文景假期品質監督電話：400-818-2229。

Thanks for choosing CTSI as your china tour operator, we are eager to know your feelings about your trip, please fill in this form (5 is the best, 1 is the worst, 0 is disaster ☺). Thanks for your support and co-operation.

If there's anything else you want to let our Quality Control Supervisor know, please call 400-818-2229 at anytime (available in china).

團號 Tour Code		日期 Date		城市 City	
客源 Nationality		全陪 National guide		地陪 Local guide	

5、非常好 Excellent 4、很好 Good 3、一般 Okay 2、不好 So So 1、非常不好 Poor

陪同服務 Guide Service		導遊講解 Guide Presentation	
餐飲情況 Meal		行程安排 Schedule	
車況 Vehicle condition		司機服務 Driver	
酒店 Hotel		總體評分 Overall	
建議 Suggestion			
備注 Notes	A,您是否會推薦文景假期給您的好友? (YES) / (no) Will you recommend CTSI to your friends? B,我們可以在 CTSI 網站或旅遊宣傳單上共用您的笑容嗎? (YES) / (no) Can we share your smile with our potential clients on CTSI web site and travel catalogs? C,對那些準備來中國旅遊的遊客，您最希望告訴他們什麼? What do you want to tell our potential China Tour participants?		